National 360

Easy Read – Rights

What are your rights?

Easy Read Participant Rights V1, 2023

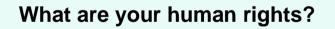


This document tells you about **your rights.**



Australian laws respect the rights of people with disability. The laws say you:

- should be included in community life
- have the same rights as all other Australians.





You should be:

- safe in your home and anywhere else
- treated with respect
- part of your cultural **community**.



You should be able to:

- participate in your religion
- express your sexuality
- communicate in your family's language.



When **working with National 360** you **also have rights**.



You have the right to:

- receive a good quality service
- tell us about your needs and wants
- make your own choices

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You also have the right to:

- be safe
- get help when you need it
- try new things and take risks



How does National 360 respect your rights?

National 360 will:

- be polite and respectful
- respect your privacy
- treat you well
- help you make your own choices
- listen to you
- be honest
- involve your family, advocate, and other support carers (if you want us to).



We will also:

- ask you to tell us what supports you want
- keep your personal information private.



You can safely:

- make complaints and provide feedback to us
- tell us you want to use another provider.



We also make sure our staff have the required qualification and knowledge to support you.